

Service Agreement

Thank you for your interest in our services and we look forward to taking part in your day. The purpose of this agreement is to confirm the total of wedding services, and to reserve the date(s) of service(s) to be performed by Magnolia Roots.

Bridal Information

Brides Name:

Phone:

Email Address:

Mailing Address:

Spouse name:

Spouses Phone:

Alternate contact name:

Alternate phone:

How did you hear about our services:

Wedding Information

Wedding date:

Wedding Location:

Time of wedding:

Photographer:

Videographer:

Location of service(s):

Time service(s) need to be completed by *(suggested to discuss with photographer)*:

Service Information

List of requested service(s) please provide names, their service request below, along with any specifications you/they may have. You have until 30 days' prior to the event to finalize the services listed below.

Service Agreement

Payment Information

Credit card type:

Credit card number:

Code:

Name on card:

Expiration Date:

Zip code:

Signature:

Date:

Policies

Securing Appointment Date: Your appointment date(s) and service(s) will be secured when the signed contract and deposit have been received. All bookings for weddings are made on a "first-come- first-served" basis. No dates will be guaranteed without a signed contract and deposit.

Deposit: All parties must be reserved and guaranteed with a \$100.00 deposit. We accept all major credit cards, cash or check. Please make checks out to Magnolia Roots. Deposits are nonrefundable and will be applied to your wedding day balance. If a check is returned upon booking, 100% of the balance for all service(s) and fees contracted will be due 30 days' prior to the event to keep the booked reservation. Any reservations made under such circumstances, (NSF), will be assessed by Magnolia Roots, and will be subject to cancellation, and deposits paid will be forfeited.

Payment: Remaining balance is due the day of service(s). Prices are subject to change upon service upgrades. The person(s) responsible for the entire payment is the person(s) who has signed the booking contract. We accept all major credit cards, cash or check. Please make checks out to Magnolia Roots. In the event a check is returned for non-sufficient funds, a \$45 fee will be charged on top of any bank fees.

Contract and appointment changes: All wedding information will be given in writing. Wedding date and time, service date, time of arrival in salon, estimated time of completion, name(s) of guest(s) to be styled and service descriptions will be mailed or sent via email. After the contract is signed, any changes and/or additions to the list of services must be submitted in writing (no changes will be made over the telephone). Please send any changes or requests via mail, or email.

The individual signing this contract is the only person permitted to authorize, submit, and change any of the listed details. Contracts, and changes made by anyone other than the individual signing, or listed on this contract are considered invalid. Magnolia Roots will review requested changes and may or may not authorize changes.

Cancellations: Cancellations require a 30 day notice prior to the reserved date. This applies for any person(s) service(s) listed on the contract. Cancellations not made with at least 30 days' notice will be charged a cancellation fee to the credit card associated with this contract. Fees are as follows: less than 30 days notice will be charged 50% of the total; 14 days or less, will be charged 100% of the total.

Note: Cancellations due to emergencies are considered on a case-by-case basis per Magnolia Roots' discretion.

Schedule: The listed services, and finish time provided will determine a start time for all person(s) involved. Please book completion time accordingly, and be ready at the given start time to avoid breaking the contract. All services must be consecutive with no gaps in between to ensure schedule. Tardiness results in scheduling and service conflicts for you, and other clients following your appointment(s). If the original contract cannot be fulfilled due to client's tardiness, services may be reduced; however, clients are liable for the original amount. Any additional hair and/or makeup requests outside of the contract will only be performed at the discretion of the artist. An inspiration photo should be sent for each client receiving hair services. This ensures we allot the proper amount of time for each client. Should a client change their desired result, please make us aware of the change and new desired result within 30 days of the wedding date to avoid any scheduling conflicts or delays.

Satisfaction Guaranteed: Services will be completed to the client's satisfaction, but is not to exceed allotted time. Ample time is given for each service upon booking. Acceptance of completed hair/ makeup application by client is acknowledgement by client the service was performed to his/her satisfaction.

Liability: Magnolia Roots guarantees that all brushes and makeup products are sterilized between every use, and kept sanitary, and that all makeup products used are hypoallergenic. Prior to the makeup application, the client must report any skin conditions, and or allergies to the makeup artist. Client agrees to release the artist(s), and agents from liability for any skin complications due to allergic reactions. In the event of a

power outage, the client cannot hold the artist responsible for discontinued use of airbrush equipment/hair tools.

Photography: Client(s) agrees to release to Magnolia Roots any/all claims regarding use of his or her image for advertising purposes. Magnolia Roots may use said images in advertising mediums such as social media, brochures, flyers, websites, etc. This includes any/all photographs, video, audio, and/or other digitally stored media that is captured and/or recorded by Magnolia Roots and any/all of its representatives. (Unless otherwise discussed and applied to the contract). Client also agrees to release the names, and contact information of professional photographers, and/or videographers used for recording any event for which Magnolia Roots has been contracted to do services. Client(s) agrees to release to Magnolia Roots the use of said photographer's/ videographer's photographs, and recordings.

Additional Fees

Travel: No additional costs for travel fewer than 25 miles.. Travel fees of \$50.00 per hour per artist, round-trip, will be applied for any location that is farther than 25 miles. If fees such as parking, valet, or toll fees apply during travel, then that amount will be included in the final payment. If the event is a destination, client is responsible for all costs. These costs may include but are not limited to: airfare, hotel, transportation, parking, service incidentals, tax included.

Touch ups: Artist fee is \$100 per hour. Please request this in advance.

Holidays: an extra fee of \$25 per service, per client.

Note: Holidays include: Easter, Mothers day, Memorial Day weekend, Fathers Day, Independence Day weekend, Labor Day weekend, Halloween, Thanksgiving and the weekend that follows, Christmas Eve, Christmas Day, New Years Eve, New Years Day.

Signature and Mailing Information

I have read, understand and agree to the terms of this contract. Reservations for service(s) will be secured once the signed contract and full deposit have been received.

Please email, or mail the completed, signed contract, along with the required deposit to:

magnoliarootsnj@gmail.com

Magnolia Roots

511 Atlantic City Blvd. Bayville NJ 08721

Signature

Signature Date